

Environmental Management Plan Overview

Environmental Policy

Newcastle Transport will operate in accordance with the Keolis Downer Hunter Environmental Policy and within the Business Management System (BMS). The BMS drives continuous improvement and sets leading targets focussing on customer satisfaction, safety, and pollution prevention across every aspect of our operations.

The Environmental Policy is communicated to all workers, suppliers and visitors, shared with our stakeholders and is a cornerstone of our business purpose.

Keolis Downer Hunter is committed to making a significant contribution to improving the environment through the efficient use of resources in the delivery of our bus, ferry and light rail services. Improving the environment is everyone's responsibility and all parties have a duty of care to themselves and others to act in ways that contribute to the continuous improvement of our environmental performance.

The main objectives of Keolis Downer Hunter are to:

- Ensure, so far as is reasonably practicable, that environmental risks created by our operations are pro-actively managed;
- Create a positive culture through continuous improvement in environmental management by setting specific objectives aimed at prevention of pollution;
- Ensure objectives and targets are both consistent with this policy and measurable;
- Maintain compliance with the Environmental Management Systems Standard 14001 as well as environmental legislation and other requirements in relation to environmental management;
- Provide training, instruction and consultation at all levels of the organisation in environmental management practices and procedures to allow workers to conduct activities in an environmentally safe manner;
- Define the responsibilities and processes for environmental management;
- Ensure this policy is communicated and understood within the organisation; and
- Consult and communicate with workers, contractors, volunteers and other stakeholders for their input to improve environmental processes that may affect them.

All management, workers and volunteers have a responsibility to achieve a positive Zero Harm Culture and the objectives outlined in this policy by:

- Actively being responsible for the environment and their impact on it;
- Complying with this Environmental Policy and the BMS;
- Participating in environmental programs and training;
- Assessing and managing environmental risk;
- Contributing to improving the environment by reporting or rectifying environmental issues and not placing the environment knowingly at risk; and
- Working together as one team to achieve our environmental management objectives.

Keolis Downer Hunter will use the Australian / New Zealand Standard International Standard 14001 as the framework to develop, implement, maintain and continuously improve its environmental management performance relating to its environmental aspects.

The Environmental Policy applies to all activities of Keolis Downer Hunter. It will be regularly reviewed for continuous improvement and to maintain conformity with strategic objectives, targets and the Environmental Management Systems Standard. Keolis Downer Hunter is committed to ensuring the services we offer meet the requirements of our customers, providing on-time, friendly and efficient service and protecting the safety of our staff and passengers as well as the physical environment in which we operate.

Our approach to environmental management

Keolis Downer Hunter believes that business sustainability is critical to our future and as such we are committed to minimising our environmental footprint by:

- the managed use of resources;
- reducing waste;
- life-cycle analysis and maintenance of our assets to ensure optimum serviceability and minimal emissions;
- consciously protecting the environment in all of our activities; and
- prevention of harm and nuisance.

Keolis Downer Hunter is committed to complying with applicable environmental legislation which has been enacted at a local, state and federal level. More broadly, Keolis Downer Hunter must focus upon proactive management of the environment. Sustainability does not focus on compliance - it enhances the performance of the business in order that environmental values can be upheld and environmental benefits realised.

The purpose of Keolis Downer Hunter’s Environmental Management Plan (EMP) is to specifically address the management approach for the significant environmental aspects identified within Keolis Downer Hunter.

While specific sites may have unique aspects that will be managed at that location, the following are the key environmental aspects to be managed across Keolis Downer Hunter’s operations.

Aspect	Impact	To be managed
Air	Pollution, GHG	Emissions from fleet
Resources	Reduced availability	Water, fuel, oils, electricity, minerals (asset construction)
Land	Landfill use, litter	Wastes generated from operations
Surface water	Pollution, litter	Runoff from assets to waterways, spills to waterways
Land	Pollution	Spills to ground
Community	Nuisance	Noise, lighting, communication

Further information regarding Keolis Downer Hunter’s approach to environmental management is available on request.